



Notice to all Rental Vehicle Providers

Questions Added to Claim Report Form

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To improve claim efficiency by gathering more information early in the claim lifecycle, the [New Claim Report](#) form has been updated with three new Yes or No questions.

- Page 1 now asks the form user, “Are you claiming damage?”
- Page 2 now asks, “Was liability discussed with the driver?”
 - If the answer is Yes, the user must also answer “Did they accept fault?”

This change comes into effect immediately, so please use the updated form for all future claims. To access the form on [MPI Partners](#), navigate to **Light Vehicle Claims > Policies & Procedures > Rental Vehicle Providers > Forms**.

If you have any questions about this notice, please contact the RVI Pod at rentalclaims@mpi.mb.ca.